

IOT Government Management Information Systems (GMIS) - 2016

Who We Are:

A 32-member team that provides statewide technical and application support serving more than 80 state operating agencies (encompassing 130 distinct financial business units). GMIS team provides the technical support for Hyperion – Budgeting; PeopleSoft Financials and PeopleSoft Human Resources; PeopleSoft Enterprise Learning Management; PeopleSoft Portal; and full application support for PeopleSoft Financials.

Our Mission: Common Processes--Common Solutions

The GMIS methodology was conceived to identify common processes across state government and then, once recognized, to investigate, research, procure, and implement a common solution, increasing efficiency and decreasing costs. Through adoption of the PeopleSoft* Enterprise suite of Financial and Human Resource solutions, GMIS continues enabling state agencies to perform core administrative functions utilizing common processes within these state-of-the-art enterprise applications.

*PeopleSoft is a suite of Oracle software modules IOT GMIS has implemented and continues implementing across the state, streamlining accounting and human resources functions across State of Indiana branches of government.

Department: 493010

Managers: Systems - Dwight Dorsey; Functional - Paul Jasheway, Kevin Wilson

When We Were Formed:

The GMIS precursor team was initially formed under IDOA in the late 1990s for efficiencies and Y2K solutions. The IOT GMIS organization was established in 2005 as part of the statewide IT Consolidation efforts. 2009 was the year PeopleSoft Financials became the official statewide accounting structure.

What We Do:

We provide:

Application Support	Provide support for 20 PeopleSoft Financials modules, 5 Human Resources modules, and Hyperion Budgeting
Issue Support	Receive approximately 870 issues / month. Resolve 80% of daily issues within 2 business days (SLA).
Project Support	Managing active projects for our sponsors and customers.
New Module Implementations	Hyperion Budgeting, Travel & Expense, Time & Labor, Supplier Contracts Management, P-Card.
Customer Training	Provide workshops/training in dedicated training facility for more than 500 people annually.
Consulting Services	Assist customers with internal financial-related projects on an as needed basis.

Our Products:

1121	GMIS Financials & HRMS
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Our Tools:

vFire	Ticket Management, SLA Measurement and Knowledgebase
App Designer	SQL\PS tool for configuring pages and other PS/PeopleTools
BATCHPROC	Managing all recurring PeopleSoft Financials batch processes
nVision	A PeopleSoft output format with excel-type of power
Phire	Application Change Management
PTF	PeopleSoft testing framework
SQL	Server Management Studio
Text Writer	Create/modify/change non-app specific software languages and configuration and output files
TOAD	Oracle Developer

Our Metrics:

Resolve customer issues within 32 IOT business hours	80%+ G; 70%+ Y; <70% R	Mon-Fri 6am-6pm excluding state holidays
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Our Sponsors:

Enterprise Executive Review Board
Enterprise Steering Committee (detailed function list available): Auditor of State, State Budget Agency, Treasurer of State, State Personnel, State Board of Accounts, Department of Administration, and Office of Technology

Our Customers:

Human Resources – approximately 34,000, all state employees; **Financials** – approximately 9,000 “financial” employees in 80+ State Agencies

Our Budget: \$12 million

24% = Salaries & Benefits
1% = Telecom
50% = Contractual Services
2% = Equipment & Capital
23% = Administrative & Operating Expenses

Major Accomplishments:

- Migrated all state agencies (130 BUs) to Oracle’s PeopleSoft Financials, significantly improving efficiency and transparency
- Implemented a standard chart of accounts, enabling users within each agency to collect data by department, program, and project, for both State and Federal government reporting
- Enabled agencies to generate their own data, track balances and obligations, and get real-time snapshots of the financial health of their agency.
- Gained greater visibility into and control over spending at the agency levels, including ability to track and monitor how and where Federal grants are spent
- Improved reporting, gaining more granular detail and enabling drilldown into specific projects or grants
- Ensured more consistent and accurate data and avoided audit report delays

- Accelerated payment processing—such as child support checks, which can total 50,000 daily
- PeopleSoft Financials Upgrades – 8.4, 8.9, 9.1; PeopleTools 8.53 Upgrade
- HRMS, ELM and Portal Transition from SQL to Oracle
- PO Rollover (annual) & Year-End (annual)
- Disaster Recovery Solution

Current Projects:

Time and Labor - continued deployment
 Travel and Expense - continued deployment
 P-Card Module Implementation – continued deployment
 Supplier Contracts Management - continued deployment

New Change Management Application (Phire)
 ELM 9.1. to 9.2 Upgrade
 HRMS 9.1 to 9.2 Upgrade
 Financials Transition from SQL to Oracle

